



What is one of the best investments you can make in your ProfitKey System? **USER TRAINING!**

ProfitKey offers several ways you can update the training of users, from module based internet training to custom consulting contracts.

There are many reasons to consider user training:

- New Hires
- New enhancements, like RMA and Engineering Change Management
- Changes in your Policies and Procedures as they relate to RRM
- New module purchases
- There is more to the RRM system than you are using, but don't know how to take advantage of it
- 'Refresher' training to keep your users up on the latest features of RRM

Efficiency is greatly enhanced when users have the latest training. It has been our experience that many users of the ProfitKey RRM system are not even aware that features exist in RRM, causing them to use clumsy workarounds that are not necessary. Training is a great way to get the most out of ProfitKey!

Several options exist to help you find the right training for your needs and budget:

- **On-site Training** – Design training for your organization for as many days as needed. Our experienced Application Engineers will work with your team to come up with an agenda that meets your needs. *Discounts are available for Pre-payment and Multi-Day packs!*
- **Classroom Training** – Regularly scheduled classroom sessions in our Salem, NH facility will help new or existing users get the most out of your ProfitKey system. Check our web site for the latest schedule. This offers a great way to receive focused training without the interruptions in your shop!
- **Custom Classroom Training** – Design your own training schedule in our Salem, NH facility.
- **Scheduled Internet Training** – Internet training is a very cost effective way to learn specific modules in the comfort of your own office in a few hours, without travel or additional expenses. Have as many people as you want participate in these sessions. See our web site or watch for the ProfitKey email with training schedules.
- **Custom Internet Training** – Schedule one of our Application Engineers to provide training in any topic you choose. These private internet sessions maximize everyone's time (no travel required, no additional expenses) providing targeted training to meet your needs.

Are you unsure of whether you are using the RRM system to its fullest potential? Schedule a **Work Flow Review**. This service provides a senior Application Engineer on site to interview your staff, observe your business in action, and provide a customized report that will detail recommended actions to maximize the effectiveness of RRM in your business.

For more information on User Training Options contact training@profitkey.com.